



27 February 2013

Marlene H. Dortch  
Office of the Secretary  
Federal Communication Commission  
445 12<sup>th</sup> Street SW  
Suite TW-A325  
Washington, DC 20554

**RE: EB Docket No. 06-36  
L'Office des Postes et Télécommunications de Polynésie française  
2012 CPNI Compliance Certification**

Dear Ms. Dortch:

Pursuant to 47 C.F.R. § 64.2009(e), l'Office des Postes et Télécommunications de Polynésie française ("OPT") hereby submits its CPNI Certification for calendar year 2012. Please contact me with any questions.

Respectfully submitted,

Kent D. Bressie  
Danielle J. Piñeres

*Counsel for OPT*

Enc.

**Annual 47 C.F.R. § 64.2009(e) CPNI Certification**

**EB Docket 06-36**

Annual 64.2009(e) CPNI Certification for **2013** (covering calendar year **2012**)

Date filed: **February 26<sup>th</sup>, 2013**

Name of company covered by this certification: **OFFICE DES POSTES ET  
TELECOMMUNICATIONS DE POLYNESIE  
FRANCAISE – HONOTUA DIVISION**

FRN: **0020816849**

Name of signatory: **Mr. Patrick ELLACOTT**

Title of signatory: **Head of HONOTUA DIVISION**

I, **Patrick ELLACOTT**, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. *See* 47 C.F.R. § 64.2001 *et seq.*

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements (including those mandating the adoption of CPNI procedures, training, recordkeeping, and supervisory review) set forth in section 64.2001 *et seq.* of the Commission's rules.

The company has not taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI.

The company represents and warrants that the above certification is consistent with 47 C.F.R. § 1.17 which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Signed: \_\_\_\_\_

  
**Mr. Patrick ELLACOTT,  
Head of HONOTUA Division**

**Annual 47 C.F.R. § 64.2009(e) CPNI Certification**

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**Attachment 1: Statement Concerning Company Procedures**

**General duty, training, and discipline.**

L'Office des Postes et Télécommunications de Polynésie française ("OPT" or "the Company") employees with access to CPNI have been trained in proper handling and use of CPNI and have been advised of their duty to safeguard CPNI. Violations of the confidentiality policy will subject an employee to disciplinary action, up to and including immediate termination of employment. The Company makes CPNI available to employees only on a need-to-know basis.

**Use of customer proprietary network information without customer approval (47 C.F.R. § 64.2005); Approval required for use of customer proprietary network information (47 C.F.R. § 64.2007); Notice required for use of customer proprietary network information (47 C.F.R. § 64.2008); Safeguards required for use of customer proprietary network information (47 C.F.R. § 64.2009)**

The Company does not use, disclose, or permit access to CPNI for marketing purposes. The Company does not disclose CPNI to third parties or permit third parties to access or use CPNI except as permitted by law.

**Safeguards on the disclosure of customer proprietary network information (47 C.F.R. § 64.2010)**

The Company does not provide any in-store access to CPNI.

The Company will only disclose CPNI over the telephone, based on customer initiated telephone contact, if the customer first provides a password that is not prompted by a request for readily available biographical information or account information. To establish a password, the Company authenticates the customer without use of readily available biographical information or account information. Customers that have lost or forgotten their passwords may retrieve their passwords by proving an answer to a shared secret question. If a customer cannot provide the correct password or the correct response to the shared secret question, the customer must be reauthenticated and must establish a new password. In addition, customers requesting CPNI by telephone may be provided with CPNI by sending it to the customer's address of record or by calling the customer at the telephone number of record.

Customers may access their CPNI online only after they have been authenticated without using readily available biographical information or account information. After initial authentication, customers may only access CPNI online by providing a password that is not prompted by a request for readily available biographical information or account

information. Customers that have lost or forgotten their passwords may retrieve their passwords by providing an answer to a shared secret question. If a customer cannot provide the correct password or the correct response to the shared secret question, the customer must be reauthenticated and must establish a new password.

The Company notifies customers immediately by voicemail to the telephone number of record of any changes to customer password, answer to shared secret questions, online account information, or address of record. This notice does not reveal the changed information and is sent to the existing address or telephone number of record, not to an address or telephone number that has been changed.

**Notification of customer proprietary information security breaches (47 C.F.R. § 64.2011)**

The Company's operating procedures require notification of relevant law enforcement agencies and customers in accordance with FCC rules in the event of a breach of CPNI. The Company maintains records of any breaches discovered, notifications made to law enforcement, and notifications made to customers. These records include, where available, dates of discovery and notification, a detailed description of the CPNI that was the subject of the breach, and the circumstances of the breach. The Company retains these records for 2 years.